

| NATIONAL COMMISSION FOR THE CERTIFICATIO OF CRANE OPERATORS |                                 |                                       |   |                                     |
|---|---------------------------------|---------------------------------------|---|-------------------------------------|
| DECISIONS/APPEALS PROCESS                                   |                                 |                                       |   |                                     |
| DECISIONS   |                                 |                                       | APPEALS                                       |                                     |
| DECISION REGARDING:   | INITIAL DECISION MADE BY:       | NEGATIVE DECISION AVAILABLE:          | APPEALS PROCESS FOR:                          | APPEALS HEARD BY:                   |
| <b>1.0 Certificant</b>                                      |                                 |                                       |   |                                     |
| 1.1 Certificant Misconduct                                  | Ethics and Discipline Committee | Suspension/Revocation/Other Sanction  | Sanctioned Certificant                        | Board of Directors                  |
| <b>2.0 Candidate</b>  |                                 |                                       |   |                                     |
| 2.1 Candidate Not Meeting Eligibility Requirement           | NCCCO Staff                     | Deemed Ineligible                     | Ineligible Candidate                          | Appeals Committee                   |
| 2.2 Candidate Seeking Exam Deadline Extension               | NCCCO Staff                     | Denial of Request                     | Candidate Denied Extensions                   | Appeals Committee                   |
| 2.3 Candidate Seeking Accommodations                        | NCCCO Staff                     | Denial of Request                     | Candidate Denied Accommodations               | Appeals Committee                   |
| 2.4 Candidate Challenging Exam                              | NCCCO Staff                     | Rejection of Challenge                | Candidate Cahllenging Exam                    | Appeals Committee                   |
| 2.5 Candidte or Non-Certificant Misconduct                  | Ethics and Discipline Committee | Application Suspended/Rejected/Barred | Sanctioned Potential Candidate                | Board of Directors                  |
| <b>3.0 Practical Examiner</b>                               |                                 |                                       |   |                                     |
| 3.1 Certificant Applying for Practical Examiner Program     | NCCCO Staff                     | Application Suspended/Rejected/Barred | Denied PEAP Candidate                         | Practical Exam Management Committee |
| 3.2 Provisional Examiner Challenging Failed Audit           | NCCCO Staff                     | Rejection of Challenge                | Provisional Examiner Challenging Failed Audit | Practical Exam Audit Committee      |
| 3.3 Practical Examiner Challenging Failed Audit             | NCCCO Staff                     | Suspension/Revocation/Other Sanction  | Practical Examiner Challenging Failed Audit   | Practical Exam Audit Committee      |
| 3.4 Practical Examiner Misconduct                           | NCCCO Staff                     | Suspension/Revocation/Other Sanction  |   | Practical Exam Management Committee |
| <b>4.0 Other Program Participants</b>                       |                                 |                                       |   |                                     |
| 4.1 Test Site Coordinator Misconduct (Practical Exam)       | NCCCO Staff                     | Suspension/Revocation                 | Sanctioned Test Site Coordinator              | Practical Exam Management Committee |
| 4.2 Test Site Coordinator Misconduct (Written Exam)         | NCCCO Staff                     | Suspension/Revocation                 | Sanctioned Test Site Coordinator              | Written Exam Management Committee   |
| 4.3 Training Firm Listed on NCCCO Website Misconduct        | NCCCO Staff                     | Delisting/Other Sanctions             | Sanctioned Training Firm                      | Appeals Committee                   |
| 4.4 Traiing Firm Not Listed on NCCCO Website Misconduct     | NCCCO Staff                     | Other Sanctions                       | Sanctioned Training Firm                      | Board of Directors                  |
| 4.5 Auditor Misconduct                                      | Practical Exam Audit Committee  | Suspension/Revocation/Other Sanctions | Sanctioned Auditor                            | Board of Directors                  |
| <b>5.0 Other Decisions</b>                                  |                                 |                                       |   |                                     |
| 5.1 Test Site Violation (Practical Exam)                    | NCCCO Staff                     | Suspension/Revocation                 | Sanctioned Test Site                          | Practical Exam Management Committee |
| 5.2 Test Site Violation (Written Exam)                      | NCCCO Staff                     | Suspension/Revocation                 | Sanctioned Test Site                          | Written Exam Management Committee   |