



**National Commission for the Certification of Crane Operators**  
*Committed to Quality, Integrity, and Fairness In Testing since 1995*



August 2021

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**NCCCO Office Closure**

Labor Day pays tribute to the contributions and achievements of American workers, like you. In honor of Labor Day, the CCO offices will follow the following holiday closure schedule:

**Monday, September 6** - Offices will be closed

All offices will reopen at 8:30 a.m. in their respective time zones on **Tuesday, September 7, 2021**.



### Celebrate 25 Years with Us!

We invite you to join CCO in celebrating our 25th Anniversary this fall. The evening will start with a reception and hors d'oeuvres and culminate with dinner, industry speakers, and recognition of our valued Difference Makers. Come celebrate how far the industry has come in 25 years!

**When:** November 11, 2021

**Where:** Crystal Gateway Marriott  
1700 S. Eads St.  
Arlington, VA 22202

Visit the [25th Anniversary Gala website](#) for full information and to purchase tickets for this memorable evening.

Thank you, **Morrow Equipment**, for being a Platinum Level Sponsor for the 25th Anniversary Gala.

Interested in sponsoring? Contact Tara Whittington at [twhittington@nccco.org](mailto:twhittington@nccco.org) or 703-560-2391 ext.206.

*Thank you*



*CCO 25th Anniversary Gala Platinum Sponsor*

### Join Us For Upcoming CCO Meetings and Industry Forum

CCO is gearing up for its bi-annual meetings this fall in Arlington, Virginia, beginning November 9th, the first in-person meetings in more than a year! Mark your calendars and plan to attend. Highlights include:

- [Exam Management Committee Meetings](#) -- November 9-11, 2021

- [NCCCO Foundation Sixth Annual Industry Forum](#) -- November 11, 2021
- [25th Anniversary Gala](#) -- November 11, 2021
- [51st Biannual Commissioners Meeting](#) -- November 12, 2021

See the full schedule, register for meetings, and purchase Gala tickets via the CCO website at [www.nccco.org/meetings](http://www.nccco.org/meetings). Sponsorship opportunities are available for all CCO meetings and events. Contact Tara Whittington, Director, Marketing, at [twhittington@nccco.org](mailto:twhittington@nccco.org) for more information about sponsorships.

## Board of Directors

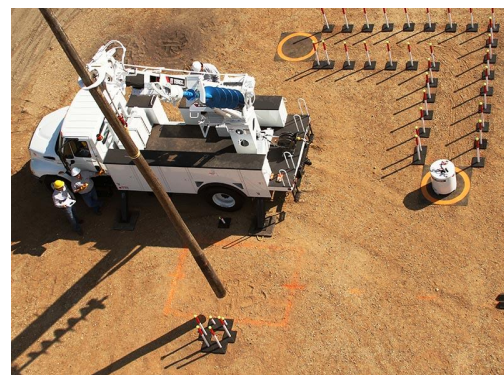


CCO has announced the industry leaders who will serve CCO during 2021-2022.

Elected to the office of President for a one-year term is Tim Watters (Hoffman Equipment, Piscataway, NJ), effective July 1, 2021. Watters, who has been a member of the Board since 2011, previously served as Vice President and Secretary/Treasurer. [Read More](#).

## When is DDO Certification required?

In some cases, digger derricks may be performing as a crane in construction activities and therefore need to follow OSHA regulations, including operator certification. In accordance with the OSHA Cranes and Derricks in Construction standard, if using a digger derrick for crane work, operators must be certified by an accredited third-party certifying organization such as CCO. Employers also must evaluate and document operator qualification to safely operate the equipment and perform the assigned work. [Read More](#).



## Responsibilities of Lift Directors

Controlling Entity  
Site Supervision

Crane User

Crane Owner

Lift Director

Crane Operator

Signal Person

Rigger

Assembly/Disassembly  
Director

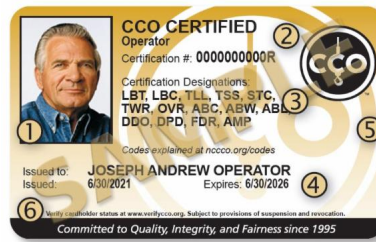
As stated in our previous articles, the roles on the left side are roles that do not have any requirements listed for qualifications (e.g. competent, certified, or qualified). The roles on the right side, however, do have prescribed qualifications and responsibilities.

The role of Lift Director has become a critical role to identify on the jobsite. Lift Directors are assigned by the Site Supervisor (see previous article for responsibilities of Site Supervisors). This means that if there is confusion related to who is

performing the role of Lift Director, the Site Supervisor is usually cited. We have also found that enforcement actions often begin with asking the rigger and signal person to identify the Lift Director. [Read More](#).

## CCO Certification Cards Get a New Look!

The certification cards issued to successful CCO certificants have been updated to use the new "CCO" logo and organizational name. The card fronts have the new logo in the top right and background, and they now read "CCO Certified" at top. The text along bottom of cards now reflects the organization's tagline, reading "Committed to Quality, Integrity, and Fairness in Testing since 1995." Finally, the ANSI logo on the back has been replaced with the ANAB logo now that CCO's accreditation body has transitioned to the new name ANSI National Accreditation Board. For further details on what to look for on the new cards, check out the CCO Card Fact Sheet at [www.nccco.org/factsheet](http://www.nccco.org/factsheet).



## COVID-19 Update

The lifting industry and personnel continue to be essential as the nation goes through cycles of COVID related openings and closings. Since certification is required for this essential workforce, CCO is still able to test, in some cases with modifications to typical requirements.

CCO continues to permit continued written (paper/pencil and computer-based) and practical testing safely during COVID-19. All other CCO policies remain in effect. [Read More.](#)

## CCO Moves Practical Exam Applications Online



As with its written exam applications--for both paper/pencil tests and computer-based tests--CCO has changed the practical exam application process to a new online system. The new system provides faster, more accurate, and more flexible processing of candidate applications.

All candidates applying for CCO practical exams must use the online application system. Candidates complete an online application via the CCO website at [www.nccco.org/applypractical](http://www.nccco.org/applypractical) and pay for their exams in advance, before their exam administration. In minutes

after their application and payment are processed, candidates receive an authorization code via email to give to the practical examiner.

## Additional Application Improvements

All online applications now feature a new automated Candidate ID look-up that pulls from CCO's database and populates the contact information on the applications automatically for candidates who have tested with CCO in the past. To get started, existing certificants enter their email address and candidate ID or certification number. New candidates get started by entering their email address and date of birth. Each candidate must have a unique email address, so if the email entered matches another in the database, the user is prompted to enter a different email address.

Applications for all CCO exams also now include questions about the candidate's training provider(s). This information is being collected by CCO to help better understand certificants and to improve certification programs and services; it has no impact on any certification decisions.

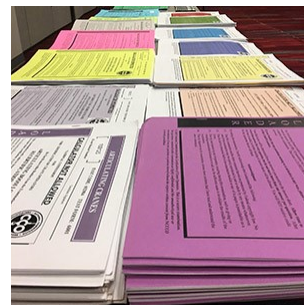
More information on how to complete online applications:



- [CCO online Pencil/Paper Testing \(PPT\) Application Tutorial](#)
- [CCO Computer-Based Testing \(CBT\) Application Tutorial](#)

## CCO Increases Examination Fairness, Reliability and Validity for Recertificants

To improve fairness across all exams and candidates, the majority of CCO Exam Management Committees have elected to migrate away from shortened recertification exams, replacing them with the initial (longer) certification written exams to be taken by all candidates, whether for initial certification or to recertify as required every five years. [Read More](#).



## Sunsetting BTF Program

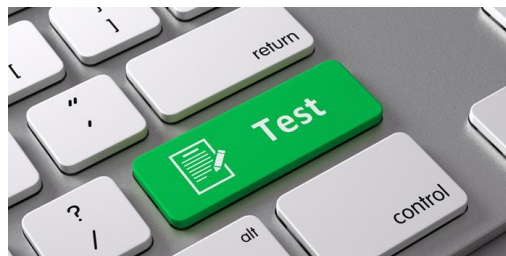
The CCO Boom Truck-Fixed Cab (BTF) designation, a subcategory of the Telescopic Boom-Fixed Cab (TSS) certification, was developed for operators in industries that use these specific machines. However, because the machines are so similar, crane operators holding TSS certification are also certified to operate fixed-cab boom trucks. As a result of the low demand, the BTF examination will be retired as of September 1, 2021. [Read more](#).

## CCO makes it easier to use Trademarks

CCO has changed its Trademark Usage Policy to streamline the approval process and provide tailored logos for specific stakeholders. All organizations desiring to use the CCO logo to promote their products and services still need to submit a completed CCO Trademark Usage Application and Agreement; however, in some instances they no longer are required to submit drafts of the final art for approval. For example, approved training providers may use the Training Provider Recognition logo (seen above) on their website without specific approval, as long as used according to the new policy. In other instances, organizations still need to submit a proposal depicting the intended use, including a copy of any proposed artwork and related text. View the updated policy and download sample logo files from [www.nccco.org/trademarks](http://www.nccco.org/trademarks).



## Computer-Based Testing 1-2-3



Getting ready to take CCO written exams? Computer-based testing (CBT) provides faster scheduling, increased flexibility, and instant score reporting! Choose from more than 400 PSI test centers around the country. Learn more at [www.nccco.org/cbt123](http://www.nccco.org/cbt123).

## Upcoming PEAP Workshops



Learn to administer CCO practical exams! Attend any of these Practical Examiner Accreditation Program workshops:

**Signalperson** -- September 13, Phoenix, AZ

**Rigger Level I** -- September 14-15, Phoenix, AZ

**Refresher Workshop** -- December 8-9, Virtual

## CCO is Hiring!

Employment opportunities exist for dedicated professionals interested in furthering the mission of the nation's leading nonprofit load handling equipment personnel certification organization, CCO. If you have a passion for safety and seek a rewarding career in supporting the effort to reduce injuries and fatalities through accredited CCO certification, we'd like to hear from you.

CCO is hiring for several positions in our Virginia, Florida, and Utah locations. To get more information and to see what positions are available, visit **[CCO - Employment Opportunities](#)**.

## This month in history...2010

In August 2010, CCO introduced Rigger Level II certification. Those certified in this area demonstrate the ability to rig non-routine jobs that require independent thinking without supervision, making the jobsite safer. For more information about Rigger certification, go to **[www.nccco.org/RIG](http://www.nccco.org/RIG)**.



## CCO in the News

We're not the only ones who love talking about CCO certification! Industry media outlets are abuzz with news and commentary about the nation's first and leading certification program for crane operators and related crafts. Take a look at what the press is saying:

**Wagstaff Buys Bronson** - Salt Lake City area crane company expands to serve the areas needs and offers preparatory training for CCO certification. *Crane Hot Line*, May 2021

**18-Ton-Capacity Shackles Help Arborist Work** - Cranes aren't just for construction! Read about how this CCO certified arborist takes safety in his field seriously. *Crane Hot Line*, June 2021

**Operator training and certification: Testing times** - Operator training and testing must continue for this essential workforce. See how many are making it happen. *International Cranes and Specialized Transport*, June 2021

**How to Be an A+ Crane Signal Person** - "The signal person is one of the most critical roles on a construction site where a crane is in operation." CCO certification can help document qualification. *Construction Equipment Guide*, July 2021

**Young Midland High alum on his way to Antarctica** - One CCO certified operator takes his skills on the road... and across oceans. *Midland Daily News*, July 2021

**Wilson reflects on esteemed crane career** - Read about the career of one long time trainer, CCO practical examiner, and industry mentor. *American Cranes & Transport*, July 2021

**NBIS Announces Keith Adolf as Assistant Vice President - Risk Management** - Congratulations to this CCO subject matter expert and certificant on taking his expertise to the insurance industry. *Insurancenewsnet.com*, July 2021

**CCO By the Numbers**

The number of practical exams applied for in the first 3 weeks of the new online application launch.



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Are you on LinkedIn and/or Twitter? Follow us to get the latest news and updates at [www.nccco.org/linkedin](http://www.nccco.org/linkedin) and [@NCCCOorg](https://twitter.com/NCCCOorg).

**Did you know?**

Looking for your CCO exam results? The quickest way to get your results is with the myCCO portal app for Apple and Android devices. Get it at [www.nccco.org/myccco](http://www.nccco.org/myccco).

Use myCCO to view the real-time status of your current certifications and their expiration dates. Also view your upcoming exams and recent exam history, including exam results. You can also check and/or change your contact information, including mailing address, phone number, and email address.



**Employer Quote of the Month**



"Requiring CCO certification for our operators has had a tremendous impact on our company. We are a service-oriented company and our customer base has developed a high level of comfort knowing that when Maxim Crane Works has a crane on their site that the operators are highly skilled and trained in the tasks in which they are being asked to perform." - **Troy Wagner; Maxim Crane Works, LP**

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CCO

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