



National Commission for the Certification of Crane Operators

Committed to Quality, Integrity, and Fairness in Testing since 1995

May 7, 2020

NCCCO Updated Response to COVID-19 - Candidates and Certificants

NCCCO is continuing to monitor the COVID-19 information coming from national, state and local authorities.

At this time, we are pleased to announce the following changes to our previous update regarding testing availability.

Paper Pencil Test Administrations

NCCCO will continue to work with Test Site Coordinators to schedule and hold traditional paper pencil test administrations at locations that meet necessary safety precautions as directed by national, state and local authorities. Including the following guidelines:

- Provide a thoroughly sanitized location for all individuals involved including: tables, chairs, pencils and other testing materials.
- Ensure the testing facility complies with 6' social distancing guidelines during registration, breaks and testing stations.
- Ensure there is appropriate spacing for one candidate per each 6' table.
- Make hand sanitizer and tissue available to candidates, chief examiners and proctors.
- Regularly clean all frequently touched surfaces at the testing facility, including doorknobs, desktops, testing tables, etc.

Candidates who are ill, presenting with fever, cough or respiratory symptoms, including flu-like symptoms will not be permitted to test, and should adhere to the emergency cancellation policy as found in the candidate handbook.

To locate paper pencil test administrations visit the NCCCO website [here](#).

Computer Based Test Administrations

As of May 1, 2020, PSI opened approximately 75% of their owned and operated sites. Openings continue to be a very fluid process as state, city and county determine openings. Third party sites will continue to become available over the coming weeks. All sites continue to operate at less than 100% capacity to ensure social distancing requirements are met. You can find an updated list of closures and anticipated opening dates [here](#). This list is updated daily.

Even in areas where openings are restricted, because NCCCO certificants are considered essential personnel, limited testing may be available.

The best way to determine availability is during the scheduling process. To schedule an exam, submit your [CBT application online](#), within two (2) business days, candidates will receive an email from PSI with instructions on scheduling online or through their call center.

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Candidates who wish to wear face coverings and/or medical gloves may do so. Candidates will be required to remove facemasks during the check-in process to verify identity and ensure security. PSI has created an [FAQ](#) regarding sites, safety, and sanitation.

Because of the variables that go into site openings, we appreciate your continued patience and understanding as occasional hiccups arise.

Of course, NCCCO staff remains available to all stakeholders to answer any questions or address any concerns. Please feel free to [contact us](#) at any time.

Sincerely,

A handwritten signature in blue ink, appearing to read "Thom Sicklesteel".

Thom Sicklesteel, CEO